



### Return form

If you want to return your purchase, please, send us a filled out and signed form to [info@purnavumuiza.lv](mailto:info@purnavumuiza.lv)

I,

Name: \_\_\_\_\_

Surname: \_\_\_\_\_

Address: \_\_\_\_\_

Phone number: \_\_\_\_\_

Bank: \_\_\_\_\_

Bank account: \_\_\_\_\_

**inform you that I want to decline from the Distance Contract with “Purnavu Muiža” for purchasing the following items:**

Item: \_\_\_\_\_

Price: \_\_\_\_\_

Date of receiving: \_\_\_\_\_ Order number: \_\_\_\_\_

Reason of refusal (not obligatory):

---

---

### Right of withdrawal

1. The Consumer has the right to decline from the Contract during the next 14 (fourteen) calendar days after receiving the order and to return the item purchased on the website back to the seller.
2. The Consumer must fill out the application form and has to return the purchased item.
3. By declining from the purchase, under the Distance Contract, the Consumer is responsible for maintaining the quality and safety of the item during the period of withdrawal.
4. The Consumer must return the purchased items at any branch office of “Purnavu Muiža” no later than in 14 days after receiving the order.
5. The order can be returned via Post Office.
6. A filled out and signed return form must be added to the order being returned.
7. “Purnavu Muiža” reserves the right not to withdraw any order and not to accept the returned item (s) if the item`s quality or original packing have not been preserved or period of withdrawal has been exceeded.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_